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PNB Strengthens its NRI Services: Launched 24*7 NRI Customer Service Centre & New Offerings



Photo Caption: Department of Financial Services (DFS) Secretary Shri M. Nagaraju (fifth from left), along with PNB MD & CEO Shri Atul Kumar Goel (sixth from left), DFS Joint Secretary Shri Pankaj Sharma (fourth from left); PNB Executive Directors Shri Kalyan Kumar, Shri Binod Kumar, Shri M. Paramasivam, and Shri Bibhu Prasad Mahapatra at PNB Office, Bhikaji Cama Place, New Delhi.

New Delhi, 27 November 2024: Punjab National Bank (PNB), nation's leading public sector bank, has launched its 24*7 NRI Customer Service Centre on November 23, 2024, along with a comprehensive suite of new financial services to enhance banking convenience and meet the evolving needs of its Non-Resident Indian (NRI) customers. These offerings were unveiled at the bank's Office at Bhikaji Cama Place, New Delhi by Shri M. Nagaraju, Secretary, Department of Financial Services (DFS) in the presence of Shri Pankaj Sharma, Joint Secretary, DFS; PNB MD & CEO Shri Atul Kumar Goel; and Executive Directors Shri Kalyan Kumar, Shri Binod Kumar, Shri M. Paramasivam, and Shri Bibhu Prasad Mahapatra.

New Products Offerings:

Extended Toll-Free Numbers for NRI Customers in 7 countries, Doorstep Document Pickup facility, WhatsApp Banking for NRI Customers, FCNR-(B) Forward Linked Premium Deposit Scheme, 50

Specialised NRI Service Branches, NRI Navigator – A Comprehensive Guide with FAQ and also revamped website for NRI customer's convenience.

The launch reaffirms PNB's commitment to providing accessible, personalised, and seamless banking solutions to customers worldwide, while strengthening the Bank's focus on international expansion.
