



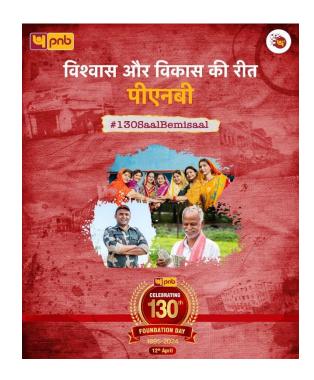


FINANCIAL RESULTS



Q4 & FY'24 March'2024

9th May 2024

















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HR, Network, 39-42 7 **Group Business & RRBs**

ESG, Awards & Guidance 43-45





Performance Highlights: Q4 FY'24/FY'24



Profitability (Q4)









Profitability (FY)

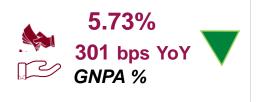




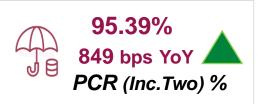


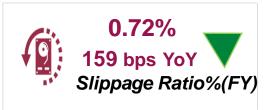


Asset Quality









Business











Financial

Asset Quality

Share/ Capital Digitalization/ **Analytics**

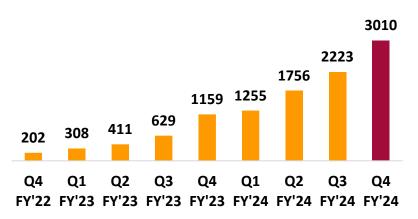
HR/Network/GB/RRB



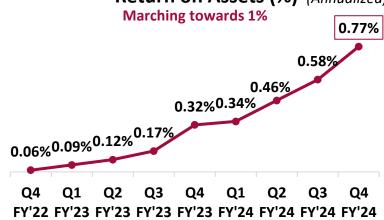
Increasing Profitability









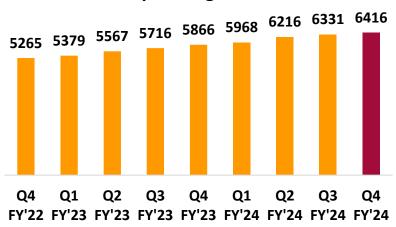


→Return on Equity (%) (Annualized)

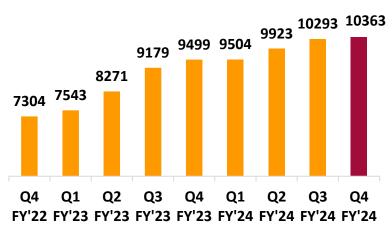


FY'22 FY'23 FY'23 FY'23 FY'24 FY'24 FY'24 FY'24 FY'24

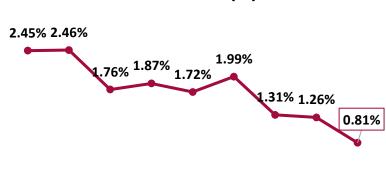
Operating Profit



Net Interest Income



Credit Cost (%)



FY'22 FY'23 FY'23 FY'23 FY'24 FY'24 FY'24 FY'24



Highlights

Business

Financial

Asset Quality

Share/ Capital Digitalization/ **Analytics**

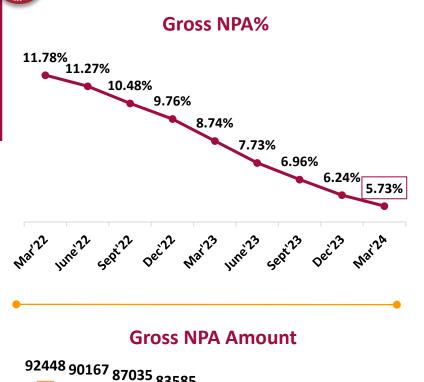
HR/Network/GB/RRB

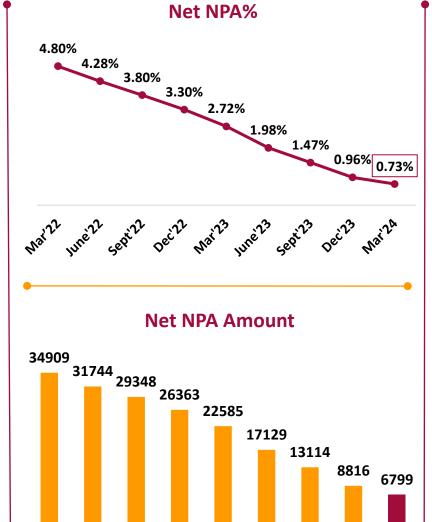


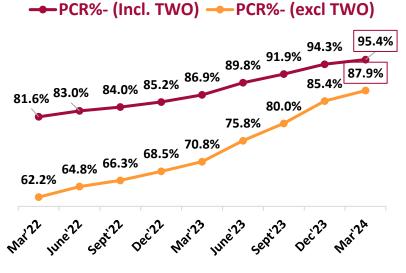
Improving Asset Quality

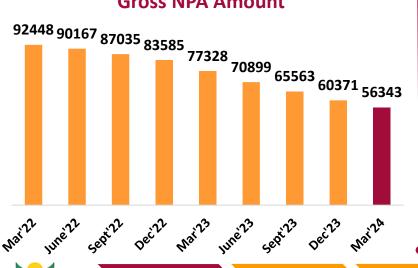


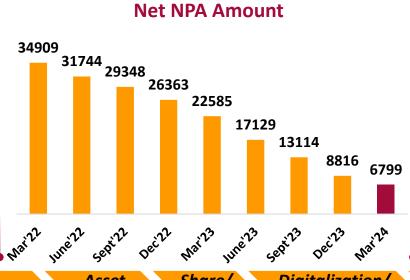


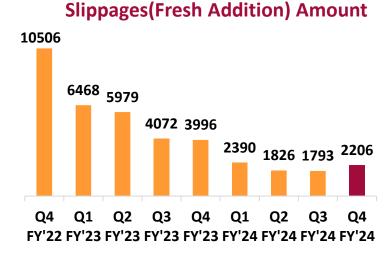














Highlights

Business

Financial

Asset Quality Share/ Capital Digitalization/ **Analytics**

HR/Network/GB/RRB

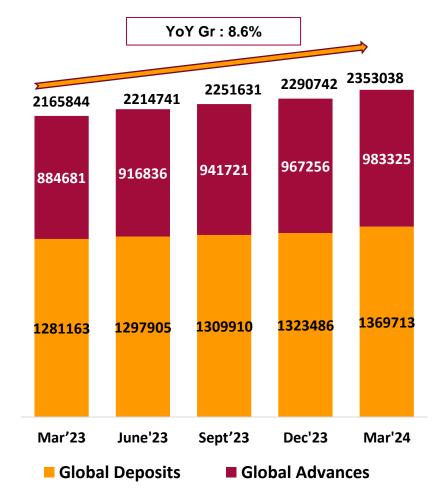


Business Mix



| CN | Parameters Mai | N/104/22 | Doc/22 | N/0*/2/ | Growth %/bps | | |
|------------|-------------------|----------|---------|---------|--------------|---------|--|
| S.N. | Parameters | Mar'23 | Dec'23 | Mar'24 | QoQ | YoY | |
| 1 | Global Business | 2165844 | 2290742 | 2353038 | 2.7% | 8.6% | |
| 1 a | Overseas Business | 64369 | 71129 | 77282 | 8.6% | 20.1% | |
| 1b | Domestic Business | 2101475 | 2219613 | 2275756 | 2.5% | 8.3% | |
| | | | | | | | |
| 2 | Global Deposits | 1281163 | 1323486 | 1369713 | 3.5% | 6.9% | |
| 2a | Overseas Deposits | 29455 | 34216 | 36348 | 6.2% | 23.4% | |
| 2b | Domestic Deposits | 1251708 | 1289270 | 1333365 | 3.4% | 6.5% | |
| | | | | | | | |
| 3 | Global Advances | 884681 | 967256 | 983325 | 1.7% | 11.2% | |
| 3a | Overseas Advances | 34915 | 36913 | 40934 | 10.9% | 17.2% | |
| 3b | Domestic Advances | 849766 | 930343 | 942391 | 1.3% | 10.9% | |
| | | | | | | | |
| 4 | CD Ratio | 69.05% | 73.08% | 71.79% | -129 bps | 274 bps | |

Business Mix





Highlights

Business Financial

Asset Quality

Share/ Capital Digitalization/
Analytics

HR/Network/GB/RRB

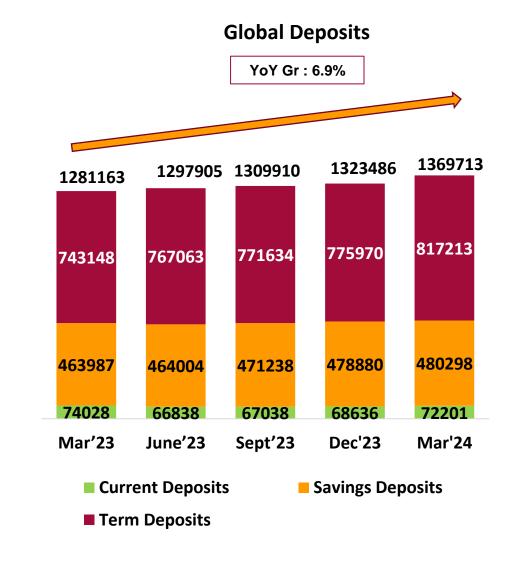


Deposits & CASA Mix



Amt ₹ in Crore

| SI. | Parameters | Mar'23 | Dec'23 | Mar'24 | Growth % | |
|-----|--------------------------|---------|---------|---------|----------|-------|
| | | | | | QoQ | YoY |
| 1 | Global Deposits (2+3) | 1281163 | 1323486 | 1369713 | 3.5% | 6.9% |
| 2 | Overseas Deposits | 29455 | 34216 | 36348 | 6.2% | 23.4% |
| 3 | Domestic Deposits | 1251708 | 1289270 | 1333365 | 3.4% | 6.5% |
| | | | | | | |
| 4 | Current Deposits | 74028 | 68636 | 72201 | 5.2% | -2.5% |
| 5 | Savings Deposits | 463987 | 478880 | 480298 | 0.3% | 3.5% |
| 6 | CASA Deposits (4+5) | 538015 | 547516 | 552499 | 0.9% | 2.7% |
| 7 | Domestic CASA Share % | 42.98% | 42.47% | 41.44% | | |
| 8 | Total Term Deposits | 743148 | 775970 | 817213 | 5.3% | 10.0% |
| 9 | Term Deposits < 2 Crores | 513836 | 550386 | 562705 | 2.2% | 9.5% |





Business

Highlights

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

HR/Network/GB/RRB

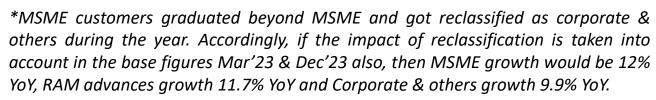


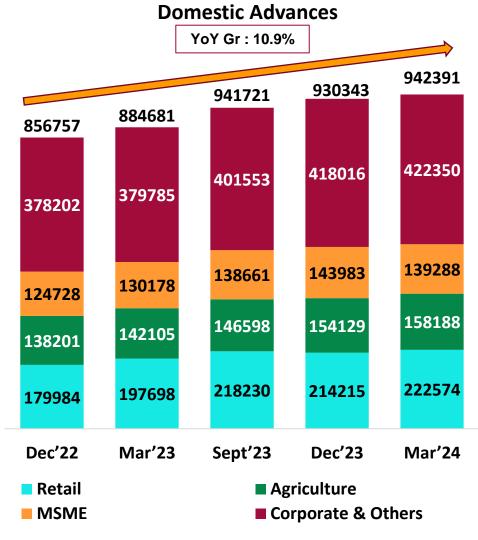
Advances Performance



Amt ₹ in Crore

| | Parameters | Mar'23 | Dec'23 | Mar'24 | Growth % | | |
|------------|-----------------------|----------|--------|----------|----------|-------|--|
| | Parameters | IVIAI 25 | Dec 23 | IVIdI 24 | QoQ | YoY | |
| 1 | Global Advances (2+3) | 884681 | 967256 | 983325 | 1.7% | 11.2% | |
| 2 | Overseas Advances | 34914 | 36913 | 40934 | 10.9% | 17.2% | |
| 3 | Domestic Advances | 849766 | 930343 | 942391 | 1.3% | 10.9% | |
| | Out of which | | | | | | |
| 4 | Retail | 197698 | 214215 | 222574 | 3.9% | 12.6% | |
| 4 a | Core Retail | 137335 | 153384 | 158246 | 3.2% | 15.2% | |
| 5 | Agriculture | 142105 | 154129 | 158188 | 2.6% | 11.3% | |
| 5a | Agriculture PS | 106407 | 116902 | 120321 | 2.9% | 13.1% | |
| 6 | MSME* | 130178 | 143983 | 139288 | -3.3% | 7.0% | |
| 7 | RAM (4+5+6)* | 469981 | 512327 | 520050 | 1.5% | 10.7% | |
| 8 | RAM Share % | 55.3% | 55.1% | 55.2% | | | |
| 9 | Corporate & Others* | 379785 | 418016 | 422341 | 1.0% | 11.2% | |







Highlights Bus

Business

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

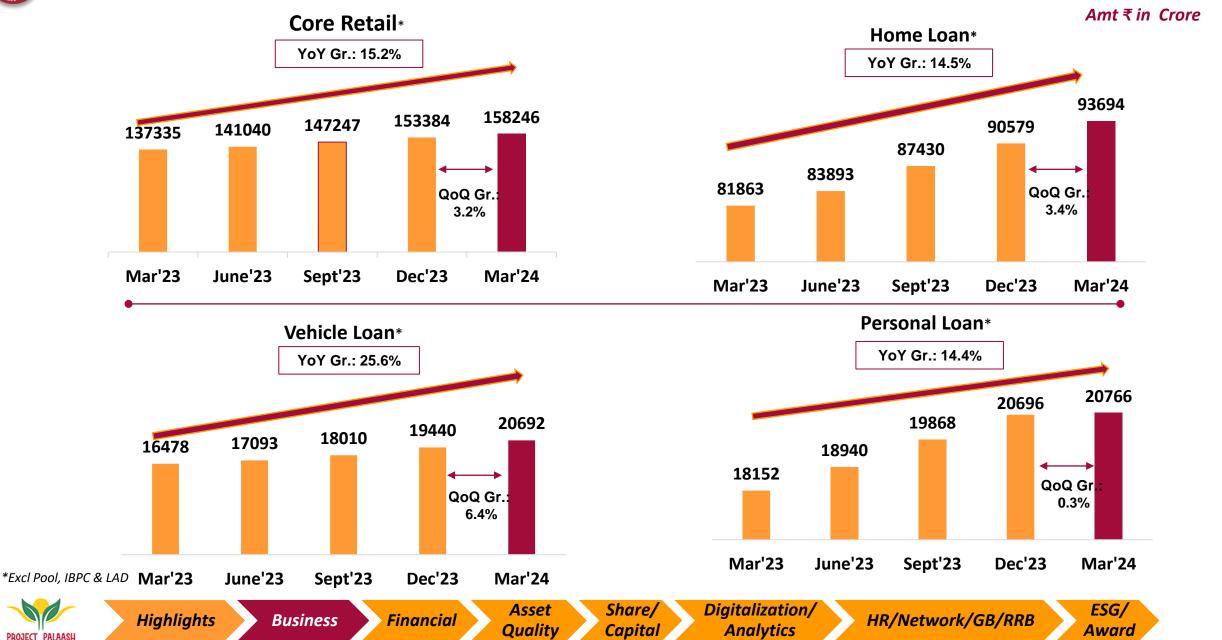
HR/Network/GB/RRB



PROJECT PALAASH

Core Retail Advances







Priority Sector Achievement





TOTAL PRIORITY SECTOR ADVANCES

@40.57% of ANBC against norm of 40%

ACHIEVED ALL MANDATED TARGETS



AGRICULTURE (PS) ADVANCES

@18.27% of ANBC against norm of 18%





SMALL & MARGINAL FARMERS

@10.09% of ANBC against norm of 10%





WEAKER SECTION

@13.57% of ANBC against norm of 12%





MICRO ENTERPRISES

@8.16% of ANBC against norm of 7.5%

| | PM SVANidhi | | | | | | | |
|--------------|-------------|--------|--|--|--|--|--|--|
| No. of Cases | FY23 | FY24 | | | | | | |
| Sanctioned | 78994 | 350201 | | | | | | |
| Disbursed | 74698 | 334369 | | | | | | |

| STAND UP ITEMS | | | | | | | | | |
|------------------------|-------|-------|--|--|--|--|--|--|--|
| Target- No of cases | Ach | % Ach | | | | | | | |
| 20156 | 20842 | 103% | | | | | | | |



Agriculture Gold Loan

QoQ Gr.: 31.55%

6258 4757 3586 2453 1478

Mar'23 June'23 Sept'23 Dec'23 Mar'24

Total Gold Loan (Agri + Retail) Mar'24: Rs 6825 Cr

| m (S) | ua | ₹ 5 |
|-----------------|-------|------------|
| Amt Rs in Crore | FY23 | FY24 |
| Sanctioned | 20601 | 21720 |
| Disbursed | 20367 | 21475 |



Highlights

Business

Financial

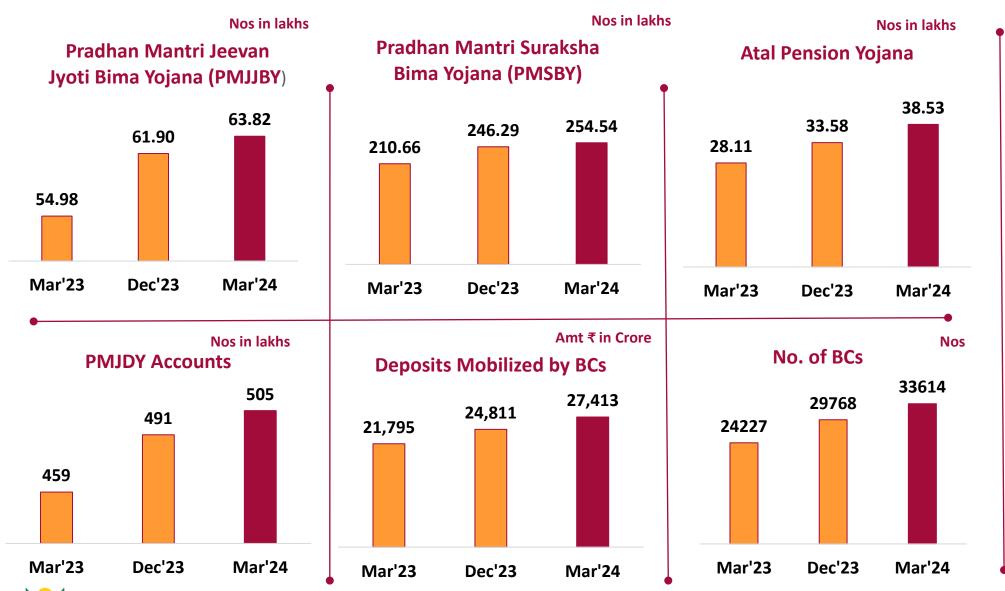
Asset Quality Share/ Capital Digitalization/ **Analytics**

HR/Network/GB/RRB



Financial Inclusion Performance





- > SLBC- 5
- > UTSLBC-1
- ► LDMO- 116
- Rural SelfEmployment TrainingInstitute (RSETI)- 78
- Rural DevelopmentCentre- 2
- Financial LiteracyCentre- 175
- Farmer TrainingCentre 12
- Villages adopted for holistic development307



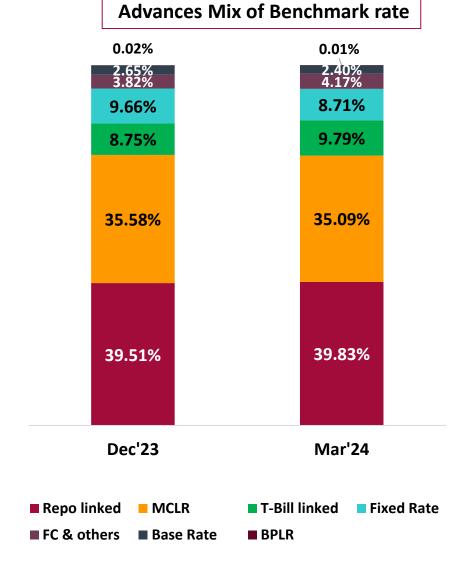


External Rating (Std FB) Portfolio & Adv. on Benchmark Rates



Amt ₹ in Crore

| | Portfolio > Rs. 100 Crore | | | | | | | | |
|----|--|--------|-----------------------------------|--------|-----------------------------------|--------|---|--|--|
| SI | Rating Grade | M | Mar'23 | | c'23 | N | Mar'24 | | |
| 31 | Rating Grade | Amt. | % Share | Amt. | % Share | Amt. | % Share | | |
| 1 | AAA | 139918 | 46.27% | 147808 | 44.39% | 157516 | 46.79% | | |
| 2 | AA | 83155 | 27.50% | 89917 | 27.01% | 88235 | 26.21% | | |
| 3 | Α | 43210 | 14.29% | 58423 | 17.55% | 54477 | 16.18% | | |
| 4 | ВВВ | 17357 | 5.74% | 19277 | 5.79% | 19289 | 5.73% | | |
| ВВ | B & Above | 283640 | 93.80% | 315426 | 94.74% | 319517 | 94.91% | | |
| 5 | ВВ | 4855 | 1.61% | 4315 | 1.30% | 4448 | 1.32% | | |
| 6 | В | 1944 | 0.64% | 1842 | 0.55% | 1135 | 0.34% | | |
| 7 | С | 1251 | 0.41% | 745 | 0.22% | 892 | 0.26% | | |
| 8 | D | 486 | 0.16% | 696 | 0.21% | 652 | 0.19% | | |
| ВВ | & Below | 8536 | 2.82% | 7598 | 2.28% | 7127 | 2.12% | | |
| 9 | Unrated | 10210 | 3.38% | 9936 | 2.98% | 10013 | 2.97% | | |
| Su | b-Total | 302386 | 100.00% | 332960 | 100.00% | 336658 | 100.00% | | |
| | arantee/Direct Claim Central/State Govt | 84071 | 21.75% (of Total Portfolio) | 78526 | 19.08% (of Total Portfolio) | 80294 | 19.26% (of Total Portfolio | | |
| To | tal Portfolio | 386457 | | 411487 | | 416952 | | | |





Business

Highlights

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

HR/Network/GB/RRB



Diversified Industry Portfolio & Key Sectors

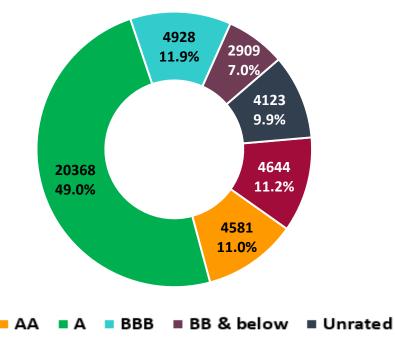


| | | Mar'23 | | Dec'23 | | Ma | Mar'24 | |
|-----|-----------------------------------|--------|------------------------------|--------|------------------------------|--------|------------------------------|--|
| SI. | Diversified Industry Portfolio | O/s | % to Domestic Advances | O/s | % to Domestic Advances | O/s | % to Domestic Advances | |
| 1 | Infrastructure | 91405 | 10.8% | 97570 | 10.5% | 98494 | 10.5% | |
| | -Energy | 40544 | 4.8% | 43862 | 4.7% | 42789 | 4.5% | |
| | -Tele-Communication | 8207 | 1.0% | 10896 | 1.2% | 11420 | 1.2% | |
| | -Roads & Ports | 35442 | 4.2% | 37245 | 4.0% | 38163 | 4.0% | |
| | -Other Infra | 7212 | 0.8% | 5567 | 0.6% | 6122 | 0.6% | |
| 2 | Basic Metal & Metal Products | 23383 | 2.8% | 25330 | 2.7% | 23737 | 2.5% | |
| | -Iron & Steel | 20225 | 2.4% | 22365 | 2.4% | 20983 | 2.2% | |
| 3 | Textiles | 11057 | 1.3% | 11309 | 1.2% | 11907 | 1.3% | |
| 4 | Food Processing | 19148 | 2.3% | 21701 | 2.3% | 22615 | 2.4% | |
| 5 | Chemical & Chemical Products | 5879 | 0.7% | 5980 | 0.6% | 6288 | 0.7% | |
| 6 | All Engineering | 6472 | 0.8% | 7492 | 0.8% | 7360 | 0.8% | |
| 7 | Construction | 3361 | 0.4% | 2427 | 0.3% | 2382 | 0.3% | |
| 8 | Other Industries | 56434 | 6.6% | 50813 | 5.5% | 51161 | 5.4% | |
| | Total | 217138 | 25.6% | 222622 | 23.9% | 223944 | 23.8% | |

ENERGY SECTOR

External Rating Standard Portfolio 31.03.2024 : ₹ 41553 Cr

External Rating wise Portfolio





Highlights

Business

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

HR/Network/GB/RRB

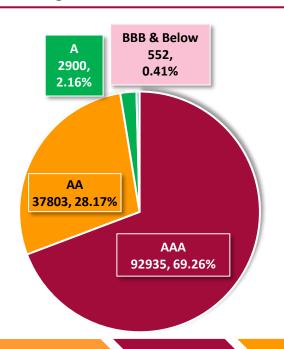


NBFC Sector

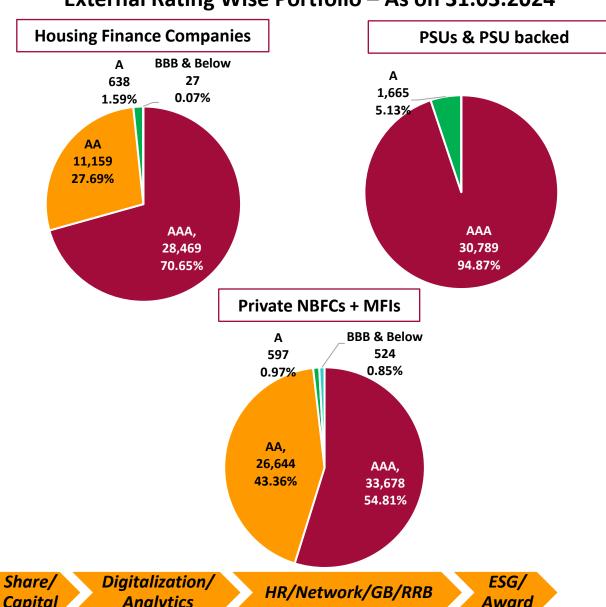


| Kou Soctors | As on | | | | | |
|---------------------------|--------|--------|--------|--|--|--|
| Key Sectors | Mar'23 | Dec'23 | Mar'24 | | | |
| NBFC | 135606 | 127671 | 134190 | | | |
| Out of which, | | | | | | |
| NBFC- HFC | 47645 | 36179 | 40294 | | | |
| NBFC- PSUs and PSU backed | 28987 | 30041 | 32453 | | | |
| NBFC- Private | 58160 | 60489 | 60435 | | | |
| NBFC- MFI | 814 | 962 | 1007 | | | |

Total NBFC External Rating Wise Portfolio – As on 31.03.2024



External Rating Wise Portfolio – As on 31.03.2024





Highlights

Business

Financial

Asset Quality

Capital

Analytics

Award



Investment Portfolio



Amt ₹ in Crore

| CI | Parameters | May/22 | D = 422 | NA - JOA | YoY Variation | | | |
|-----|--------------------------------------|---------|---------|----------|---------------|---------|--|--|
| SI. | | Mar'23 | Dec'23 | Mar'24 | Amt. | % | | |
| 1 | Gross Domestic Investment | 399830 | 418301 | 423305 | 23475 | 5.9% | | |
| а | SLR | 296708 | 310248 | 316061 | 19353 | 6.5% | | |
| | SLR as % to Dom. Investment | 74.21% | 74.17% | 74.67% | | | | |
| b | Non SLR | 103122 | 108053 | 107244 | 4122 | 4.0% | | |
| | | | | | | | | |
| ı | Held To Maturity (HTM) | 317709 | 325252 | 328221 | 10512 | 3.3% | | |
| II | Available For Sale (AFS) | 81991 | 92043 | 93301 | 11310 | 13.8% | | |
| III | Held For trading (HFT) | 130 | 1006 | 1783 | 1653 | 1271.5% | | |
| 2 | Modified Duration (AFS+HFT) | 2.53 | 3.54 | 3.50 | | | | |
| 3 | Net demand & time Liabilities | 1175099 | 1260633 | 1292409 | 117310 | 10.0% | | |
| 4 | Investment by Overseas Branches | 5601 | 5003 | 5696 | 95 | 1.7% | | |
| 5 | Total Gross Investment (1+4) | 405431 | 423304 | 429001 | 23570 | 5.8% | | |
| | | | | | | | | |
| | HTM To Gross Domestic Investment (%) | 79.46% | 77.76% | 77.54% | | | | |



Business

Highlights

Financial

Asset Quality Share/ Capital Digitalization/ Analytics

HR/Network/GB/RRB



Non SLR Investment



Amt ₹ in Crore

| CI | Parameters | Mai | r '23 | Dec'23 | | Mar'24 | | Y-o-Y Variation | |
|-----|--|--------|--------------|--------|---------|--------|---------|-----------------|--------|
| SI. | | O/S | % Share | O/S | % Share | O/S | % Share | Amt | Gr. % |
| 1 | PSU Bonds | 20201 | 19.59% | 20466 | 18.94% | 19212 | 17.91% | -989 | -4.9% |
| 2 | Corporate and Other Bonds & Debentures | 13393 | 12.99% | 17227 | 15.94% | 16691 | 15.56% | 3298 | 24.6% |
| 3 | Special Govt. Sec excl. Recap Bonds | 915 | 0.89% | 885 | 0.82% | 739 | 0.69% | -176 | -19.2% |
| 4 | CG Recap. Bond | 55274 | 53.60% | 55274 | 51.15% | 55274 | 51.54% | 0 | 0.0% |
| 5 | Share of PSU/Corporate/Others | 5679 | 5.51% | 5515 | 5.10% | 5179 | 4.83% | -500 | -8.8% |
| 6 | Venture Capital Fund | 407 | 0.39% | 318 | 0.29% | 306 | 0.29% | -101 | -24.8% |
| 7 | Regional Rural Bank | 1387 | 1.35% | 1387 | 1.28% | 1583 | 1.48% | 196 | 14.1% |
| 8 | Security Receipts | 1380 | 1.34% | 897 | 0.83% | 789 | 0.74% | -591 | -42.8% |
| 9 | Subsidiaries JV | 3389 | 3.29% | 3960 | 3.66% | 3960 | 3.69% | 571 | 16.8% |
| 10 | Other | 1097 | 1.06% | 2124 | 1.97% | 3511 | 3.27% | 2414 | 220.1% |
| | Total Non SLR Investment | 103122 | 100.00% | 108053 | 100.00% | 107244 | 100.00% | 4122 | 4.0% |



Asset



Balance Sheet-Liabilities & Assets



Amt ₹ in Crore

| SI. | Parameters | 31 st Mar'23 | 31 st Dec'23 | 31 st Mar'24 |
|-----|----------------------------------|-------------------------|-------------------------|-------------------------|
| | CAPITAL & LIABILITIES | | | |
| 1 | Capital | 2202 | 2202 | 2202 |
| 2 | Reserves and Surplus | 97653 | 102914 | 104274 |
| 3 | Deposits | 1281163 | 1323485 | 1369713 |
| 4 | Borrowings | 51292 | 61729 | 50430 |
| 5 | Other Liabilities and Provisions | 29521 | 33662 | 35216 |
| | Total Liabilities | 1461831 | 1523992 | 1561835 |
| | | | | |
| | ASSETS | | | |
| 1 | Cash and Balances with RBI | 78177 | 65083 | 65033 |
| 2 | Balances with Banks | 76932 | 43388 | 64072 |
| 3 | Investments | 395996 | 414107 | 420318 |
| 4 | Net Advances | 830834 | 916445 | 934430 |
| 5 | Fixed Assets | 12051 | 12110 | 12319 |
| 6 | Other Assets | 67841 | 72859 | 65663 |
| | Total Assets | 1461831 | 1523992 | 1561835 |



Financial

Asset Quality Share/ Capital Digitalization/
Analytics

HR/Network/GB/RRB



Income



| CI | D | Q4 | Q3 | Q4 | YoY Va | riation | QoQ Va | riation | EV22 | EV24 | V-V C= 0/ |
|-----|----------------------------------|-------|-------|-------|--------|---------|--------|---------|-------|--------|------------|
| SI. | Parameters | FY23 | FY24 | FY24 | Amt. | % | Amt. | % | FY23 | FY24 | YoY Gr. % |
| 1 | Interest Income (2+3+4) | 23849 | 27288 | 28113 | 4265 | 17.9% | 825 | 3.0% | 85144 | 106902 | 25.6% |
| 2 | Interest on Advances | 16644 | 19605 | 20114 | 3470 | 20.9% | 509 | 2.6% | 57319 | 75939 | 32.5% |
| 3 | Interest on Investments | 6570 | 7011 | 6963 | 393 | 6.0% | -48 | -0.7% | 25143 | 27645 | 10.0% |
| 4 | Other Interest Income | 635 | 672 | 1036 | 402 | 63.3% | 364 | 54.2% | 2682 | 3318 | 23.7% |
| 5 | Other Income (6+7+8+9) | 3420 | 2674 | 4248 | 827 | 24.2% | 1574 | 58.8% | 12143 | 13384 | 10.2% |
| 6 | Fee Based Income | 1222 | 1311 | 1613 | 390 | 31.9% | 302 | 23.0% | 5612 | 6084 | 8.4% |
| | out of which | | | | | | | | | | |
| 6.1 | Commission & Service Charges | 646 | 694 | 815 | 169 | 26.2% | 121 | 17.4% | 2877 | 3067 | 6.6% |
| 6.2 | Processing Fees | 190 | 157 | 183 | -7 | -3.8% | 26 | 16.5% | 1000 | 1094 | 9.4% |
| 6.3 | Non fund based Income | 143 | 178 | 174 | 31 | 21.7% | -4 | -2.2% | 517 | 685 | 32.5% |
| 6.4 | Income from Insurance & MF | 144 | 111 | 152 | 8 | 5.2% | 40 | 36.2% | 437 | 457 | 4.5% |
| 7 | Recovery in Written off Accounts | 2216 | 2059 | 1639 | -576 | -26.0% | -420 | -20.4% | 6508 | 6101 | -6.3% |
| 8 | Treasury income (8.1+8.2+8.3) | -34 | -700 | 974 | | -ve t | to +ve | | -334 | 1157 | -ve to +ve |
| 8.1 | Profit on Sales on Investments | 204 | 307 | 602 | 399 | 196.0% | 295 | 96.2% | 1047 | 1354 | 29.3% |
| 8.2 | Profit on Exchange Transaction | 162 | 87 | 117 | -45 | -27.6% | 30 | 34.5% | 804 | 466 | -42.0% |
| 0.2 | Profit/(Loss) on Revaluation | 200 | 1004 | 255 | | | | | 2104 | cca | |
| 8.3 | of Investment | -399 | -1094 | 255 | | -ve to | +ve | | -2184 | -663 | |
| 9 | Others | 17 | 4 | 22 | 5 | 31.3% | 18 | 448.1% | 356 | 43 | -88.0% |
| 10 | Total Income (1+5) | 27269 | 29962 | 32361 | 5092 | 18.7% | 2399 | 8.0% | 97287 | 120285 | 23.6% |





Expenses



Amt ₹ in Crore

| <u> </u> | | Q4 | Q3 | Q4 | YoY Va | riation | QoQ Va | ariation | | | |
|----------|-------------------------------------|-------|-------|-------|--------|---------|--------|----------|-------|-------|-----------|
| SI. | Parameters | FY23 | FY24 | FY24 | Amt. | % | Amt. | % | FY23 | FY24 | YoY Gr. % |
| 1 | Total Interest Paid (2+3+4) | 14350 | 16995 | 17750 | 3401 | 23.7% | 755 | 4.4% | 50652 | 66819 | 31.9% |
| 2 | Interest Paid on Deposits | 13284 | 15804 | 16611 | 3327 | 25.0% | 807 | 5.1% | 46846 | 62311 | 33.0% |
| 3 | Interest Paid on Borrowings | 357 | 334 | 290 | -67 | -18.7% | -44 | -13.1% | 1149 | 1290 | 12.3% |
| 4 | Others | 709 | 857 | 849 | 140 | 19.8% | -8 | -1.0% | 2657 | 3218 | 21.1% |
| 5 | Operating Expenses (6+7) | 7053 | 6636 | 8195 | 1142 | 16.2% | 1559 | 23.5% | 24105 | 28536 | 18.4% |
| 6 | Establishment Expenses (6a+6b) | 4571 | 4169 | 5630 | 1059 | 23.2% | 1461 | 35.0% | 14810 | 18486 | 24.8% |
| 6a | Employee Benefit (AS-15) | 1245 | 332 | 2396 | 1151 | 92.5% | 2064 | 621.8% | 2880 | 4549 | 58.0% |
| 6b | Establishment Expenses (excl.AS-15) | 3326 | 3837 | 3234 | -92 | -2.8% | -603 | -15.7% | 11930 | 13938 | 16.8% |
| 7 | Other Operating Expenses | 2482 | 2467 | 2565 | 83 | 3.3% | 98 | 4.0% | 9295 | 10049 | 8.1% |
| 8 | Total Expenses (1+5) | 21402 | 23631 | 25945 | 4543 | 21.2% | 2314 | 9.8% | 74758 | 95354 | 27.6% |



Asset

Quality



Profit & Provisions



Amt ₹ in Crore

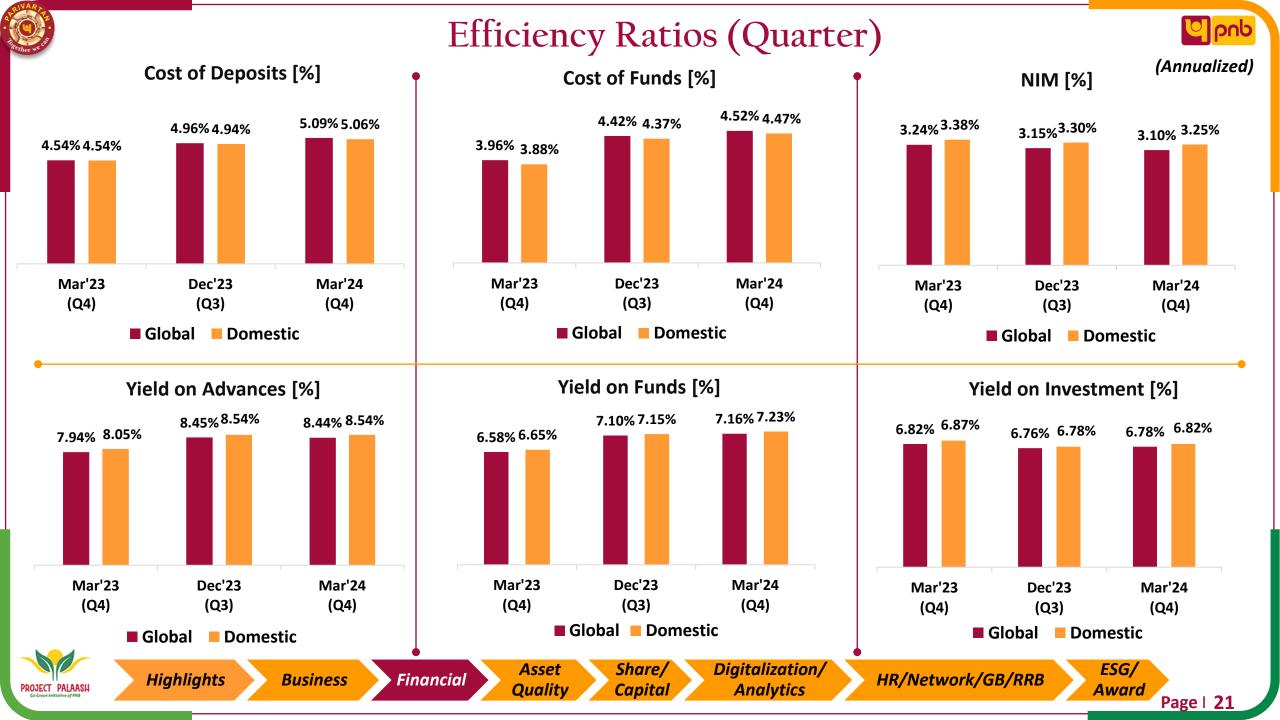
| | | Q4 | Q3 | Q4 | YoY Va | riation | QoQ Va | riation | EVO | EV.2.4 | V V G W |
|-----|---|-------|-------|-------|--------|---------|--------|---------|-------|--------|-----------|
| SI. | Parameters | FY23 | FY24 | FY24 | Amt. | % | Amt. | % | FY23 | FY24 | YoY Gr. % |
| 1 | Net Interest Income | 9499 | 10293 | 10363 | 864 | 9.1% | 70 | 0.7% | 34492 | 40083 | 16.2% |
| 2 | Other Income | 3420 | 2674 | 4248 | 828 | 24.2% | 1574 | 58.8% | 12143 | 13384 | 10.2% |
| 3 | Operating Income (1+2) | 12919 | 12967 | 14611 | 1692 | 13.1% | 1644 | 12.7% | 46634 | 53467 | 14.7% |
| 4 | Operating Expenses | 7053 | 6636 | 8195 | 1142 | 16.2% | 1559 | 23.5% | 24105 | 28536 | 18.4% |
| 5 | Operating Profit | 5866 | 6331 | 6416 | 550 | 9.4% | 85 | 1.3% | 22529 | 24931 | 10.7% |
| 6 | Provisions other than Tax | 3831 | 2739 | 1588 | -2243 | -58.5% | -1151 | -42.0% | 18240 | 11737 | -35.7% |
| | Of which | | | | | | | | | | |
| а | NPAs | 3625 | 2994 | 1958 | -1667 | -46.0% | -1036 | -34.6% | 15903 | 12345 | -22.4% |
| b | Standard Advances incl. Standard Restructured | 419 | 246 | -534 | -953 | | -780 | | 1304 | 87 | |
| С | Depreciation on Investment | -270 | -933 | -41 | 229 | -84.8% | 892 | -95.6% | 173 | -1407 | -913.5% |
| d | Others | 57 | 432 | 205 | 148 | 259.7% | -227 | -52.5% | 860 | 712 | -17.2% |
| 7 | Profit Before Tax | 2036 | 3592 | 4828 | 2792 | 137.1% | 1236 | 34.4% | 4288 | 13194 | 207.7% |
| 8 | Provision for Income Tax | 877 | 1369 | 1817 | 940 | 107.2% | 448 | 32.8% | 1781 | 4950 | 177.9% |
| 9 | Net Profit | 1159 | 2223 | 3010 | 1851 | 159.8% | 787 | 35.4% | 2507 | 8245 | 228.8% |



Asset

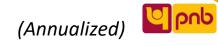
Quality

HR/Network/GB/RRB

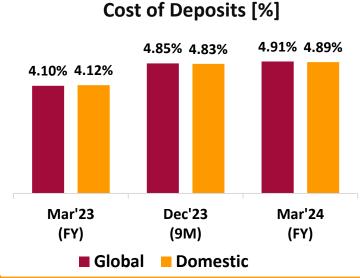


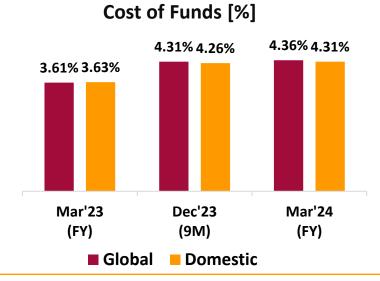


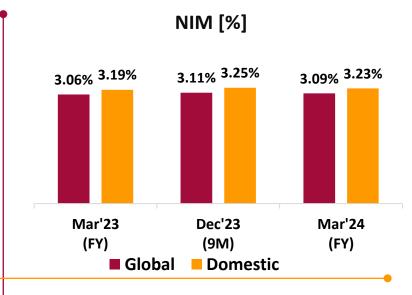
Efficiency Ratios (FY)

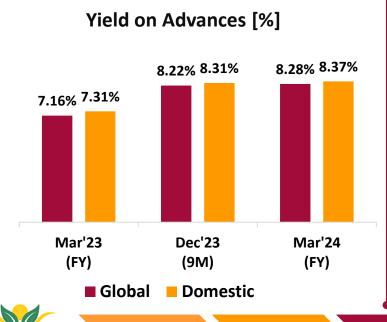


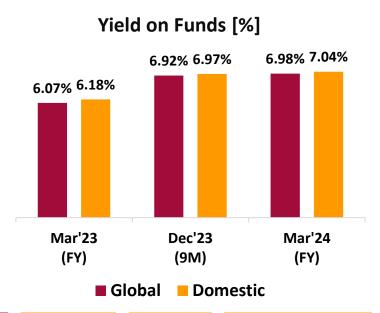


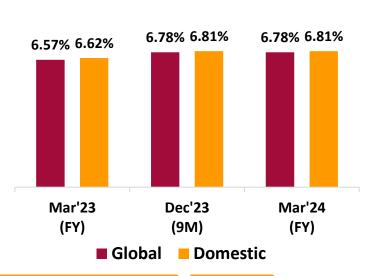












Yield on Investment [%]



PROJECT PALAASH



Profitability/Productivity Ratios

(Annualized)



| SI. | Key Ratios | Q4 FY23 | Q3 FY24 | Q4 FY24 | | FY23 | FY24 |
|-----|---|------------|------------|------------|---|--------|--------|
| 1 | Return on Assets [%] | 0.32% | 0.58% | 0.77% | Ī | 0.18% | 0.54% |
| 2 | Return on Equity [%] | 7.11% | 12.45% | 16.48% | | 3.94% | 11.66% |
| 3 | Book Value per Share [₹] | 82.45 | 87.32 | 88.59 | | 82.45 | 88.59 |
| 4 | Book Value per Share-Tangible [₹] | 60.70 | 65.71 | 67.75 | | 60.70 | 67.75 |
| 5 | Earnings per share [₹] (Not annualized) | 1.05 | 2.02 | 2.73 | | 2.28 | 7.49 |
| 6 | Cost to Income Ratio [%] | 54.59% | 51.18% | 56.09% | | 51.69% | 53.37% |
| 6a | Staff Cost to Income Ratio [%] | 35.38% | 32.15% | 38.53% | | 31.76% | 34.58% |
| 6b | Other Cost to Income Ratio [%] | 19.21% | 19.02% | 17.56% | | 19.93% | 18.80% |
| 7 | Credit Cost [%] | 1.72% | 1.26% | 0.81% | | 2.03% | 1.40% |
| 8 | Net Profit Per Employee [₹ in Lacs] | 4.82 | 9.16 | 12.64 | | 2.57 | 8.61 |
| 9 | Net Profit Per Branch [₹ in Lacs] | 46.64 | 87.47 | 119.44 | | 24.88 | 81.33 |

| SI. | Key Ratios | Mar'23 | Dec'23 | Mar'24 |
|-----|------------------------------------|--------|--------|--------|
| 1 | Business* Per Employee [₹ in Lacs] | 2164 | 2308 | 2384 |
| 2 | Business* Per Branch [₹ in Lacs] | 20953 | 22051 | 22525 |

^{*}Excluding Interbank Deposits





One Time Restructuring (OTR 1 & 2)



Amt ₹ in Crore

OTR 1

As per RBI's guidelines dated Aug 06,2020

| SI. | Loan and aggregate | | as on 31.03.24 er OTR 1 | Provisions Made# |
|-----|--------------------|-----------------|----------------------------|---------------------|
| 31. | exposure category | No. of accounts | Amount involved | Amt |
| 1 | Personal loans | 3197 | 454 | 57 |
| 2 | Other Exposures* | 121 | 1867 | 242 |
| 3 | Total (1+2) | 3318 | 2321 | 299 |
| 4 | MSME loans | 1625 | 293 | 37 |
| | Grand Total (3+4) | 4943 | 2614 | 336 |

^{*}Other Exposures includes corporate loans >Rs. 25 Crore as per RBI guidelines.

Highlights

OTR 2

As per RBI's guidelines dated May 05,2021

| CI | Loan and aggregate | Position as under | Provisions Made# | |
|-----|-------------------------|-------------------|---------------------|-----|
| SI. | exposure category | No. of accounts | Amount involved | Amt |
| 1 | Individual Borrowers | 43984 | 3789 | 481 |
| 2 | Small Business | 1488 | 490 | 61 |
| 3 | Total (1+2) | 45472 | 4279 | 542 |
| 4 | MSME loans | 24995 | 2148 | 268 |
| | Grand Total (3+4) | 70467 | 6427 | 810 |

#Additional provision on OTR at higher rate of 12.5% as against 10%/5% earlier.





Asset Quality -SMA 2 Accounts (> Rs.5.00 Crore)



| | CATECORY | Dec | z' 23 | Ma | r'24 |
|-------|-------------------|------|------------------------|------|---------------------------|
| S. N. | CATEGORY | SMA2 | % of Domestic Advances | SMA2 | % of Domestic Advances |
| 1 | RETAIL | 86 | 0.01% | 93 | 0.01% |
| 2 | AGRICULTURE | 239 | 0.03% | 210 | 0.02% |
| 3 | MSME | 852 | 0.09% | 877 | 0.09% |
| 4 | RAM TOTAL | 1177 | 0.13% | 1180 | 0.13% |
| 5 | CORPORATE & OTHER | 158 | 0.02% | 252 | 0.03% |
| 6 | TOTAL | 1336 | 0.14% | 1432 | 0.15% |



Financial

Asset Quality Share/ **Capital** Digitalization/ **Analytics**

HR/Network/GB/RRB



Movement of NPA



Amt ₹ in Crore

| SI. | Parameters | Q4 FY'23 | FY'23 | Q3 FY'24 | Q4 FY'24 | FY'24 |
|-----|---|----------|-------|----------|----------|-------|
| 1 | NPA as at the beginning of Year/Quarter | 83584 | 92448 | 65563 | 60371 | 77328 |
| 2 | -Cash Recovery | 2575 | 9801 | 1828 | 1800 | 7106 |
| 3 | -Up-gradation | 1582 | 4770 | 1217 | 988 | 3448 |
| 4 | Cash Recovery & Up-gradation (2+3) | 4158 | 14571 | 3046 | 2787 | 10554 |
| 5 | Write Off | 6094 | 16578 | 3938 | 3447 | 16257 |
| 6 | Total Reduction (4+5) | 10252 | 31149 | 6984 | 6235 | 26811 |
| 7 | Fresh Addition (8+9) | 3996 | 16029 | 1793 | 2206 | 5826 |
| 8 | -Fresh slippages | 3518 | 14198 | 1594 | 2078 | 5552 |
| 9 | -Debits in existing NPA A/cs | 478 | 1831 | 198 | 128 | 274 |
| 10 | Gross NPAs at end of the period | 77328 | 77328 | 60371 | 56343 | 56343 |
| 11 | Eligible Deductions incl. Provisions | 54743 | 54743 | 51556 | 49544 | 49544 |
| 12 | Net NPAs at end of the period | 22585 | 22585 | 8816 | 6799 | 6799 |
| 13 | Recovery in TWO & RI | 3281 | 10005 | 3341 | 2406 | 9610 |
| 14 | Total Recovery (4+13) | 7439 | 24576 | 6387 | 5193 | 20164 |



HR/Network/GB/RRB



Asset Classification



Amt ₹ in Crore

| SI. | Parameters | Mar'23 | | Dec | '23 | Mar | '24 | YoY Variation | |
|------------|-------------------------|--------|--------|--------|------------|--------|--------|---------------|--------|
| | | O/S | Share% | O/S | Share% | O/S | Share% | Amt. | Var. % |
| 1 | Standard | 807353 | 91.26% | 906885 | 93.76% | 926982 | 94.27% | 119629 | 14.8% |
| 2 | Gross NPA | 77328 | 8.74% | 60371 | 6.24% | 56343 | 5.73% | -20985 | -27.1% |
| 2 a | Sub-Standard | 12227 | 1.38% | 5384 | 0.56% | 4876 | 0.50% | -7351 | -60.1% |
| 2b | Doubtful | 43414 | 4.91% | 42943 | 4.44% | 39551 | 4.02% | -3863 | -8.9% |
| 2c | Loss | 21687 | 2.45% | 12044 | 1.25% | 11916 | 1.21% | -9771 | -45.1% |
| | Global Advances(1+2) | 884681 | 100% | 967256 | 100% | 983325 | 100% | 98644 | 11.2% |



Asset

Quality

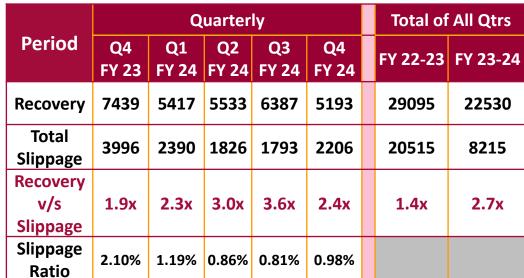


Slippages & Recoveries





Recovery v/s Slippages

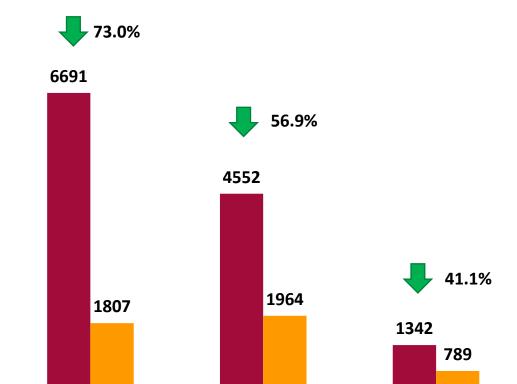


Net Recovery v/s Net Slippages (FY)

| Period | FY 22-23 | FY 23-24 |
|-----------------------|----------|----------|
| Total Recovery | 24576 | 20164 |
| Total Slippage | 16029 | 5826 |
| Recovery v/s Slippage | 1.5x | 3.5x |
| Slippage Ratio | 2.31% | 0.72% |

SECTOR WISE SLIPPAGES







1613

38.5%

992

RETAIL

AGRICULTURE

Highlights

MSME

CORPORATE & OTHERS



NPA Classification - Sector Wise



| CI. | Parameters | | Mar'23 | | | Dec'23 | | Mar'24 | | |
|-----|--------------------|----------|--------|--------|----------|--------|--------|----------|-------|--------|
| SI. | | Advances | GNPA | GNPA% | Advances | GNPA | GNPA% | Advances | GNPA | GNPA% |
| 1 | Retail Loans | 197698 | 5863 | 2.97% | 214215 | 5254 | 2.45% | 222574 | 5060 | 2.27% |
| 2 | Agriculture | 142105 | 26067 | 18.34% | 154129 | 23265 | 15.09% | 158188 | 21979 | 13.89% |
| 3 | MSME | 130178 | 24601 | 18.90% | 143983 | 22154 | 15.39% | 139288 | 19727 | 14.16% |
| 4 | Corporate & Others | 379785 | 19121 | 5.03% | 418016 | 8077 | 1.93% | 422341 | 7953 | 1.88% |
| 5 | Domestic (1+2+3+4) | 849766 | 75651 | 8.90% | 930343 | 58750 | 6.31% | 942391 | 54719 | 5.81% |
| 6 | Overseas | 34914 | 1677 | 4.80% | 36913 | 1621 | 4.39% | 40934 | 1624 | 3.97% |
| 7 | Global (5+6) | 884681 | 77328 | 8.74% | 967256 | 60371 | 6.24% | 983325 | 56343 | 5.73% |



Asset

Quality



NPA Classification- Industry Wise



Amt ₹ in Crore

| CI | Diversified Industry Portfolio | | Mar'23 | | | Dec'23 | | O/s GNPA 98494 279 42789 123 11420 38163 6122 43 23737 118 20983 80 11907 149 22615 336 6288 28 7360 83 | Mar'24 | |
|-----|--------------------------------|--------|--------|--------|--------|--------|--------|---|--------|--------|
| SI. | Diversified industry Fortions | O/s | GNPA | GNPA % | O/s | GNPA | GNPA % | O/s | GNPA | GNPA % |
| 1 | Infrastructure | 91405 | 3464 | 3.8% | 97570 | 3346 | 3.4% | 98494 | 2792 | 2.8% |
| | -Energy | 40544 | 510 | 1.3% | 43862 | 1300 | 3.0% | 42789 | 1236 | 2.9% |
| | -Tele-Communication | 8207 | 14 | 0.2% | 10896 | 13 | 0.1% | 11420 | 12 | 0.1% |
| | -Roads & Ports | 35442 | 1687 | 4.8% | 37245 | 1486 | 4.0% | 38163 | 1069 | 2.8% |
| | -Other Infra | 7212 | 1253 | 17.4% | 5567 | 547 | 9.8% | 6122 | 475 | 7.8% |
| 2 | Basic Metal & Metal Products | 23383 | 1384 | 5.9% | 25330 | 1276 | 5.0% | 23737 | 1184 | 5.0% |
| | -Iron & Steel | 20225 | 937 | 4.6% | 22365 | 832 | 3.7% | 20983 | 806 | 3.8% |
| 3 | Textiles | 11057 | 1791 | 16.2% | 11309 | 1689 | 14.9% | 11907 | 1491 | 12.5% |
| 4 | Food Processing | 19148 | 4332 | 22.6% | 21701 | 4057 | 18.7% | 22615 | 3369 | 14.9% |
| 5 | Chemical & Chemical Products | 5879 | 321 | 5.5% | 5980 | 256 | 4.3% | 6288 | 282 | 4.5% |
| 6 | All Engineering | 6472 | 804 | 12.4% | 7492 | 780 | 10.4% | 7360 | 819 | 11.1% |
| 7 | Construction | 3361 | 1425 | 42.4% | 2427 | 122 | 5.0% | 2382 | 93 | 3.9% |
| 8 | Other Industries | 56434 | 13052 | 23.1% | 50813 | 5171 | 10.2% | 51161 | 4646 | 9.1% |
| | Total | 217138 | 26573 | 12.2% | 222622 | 16697 | 7.5% | 223944 | 14676 | 6.6% |



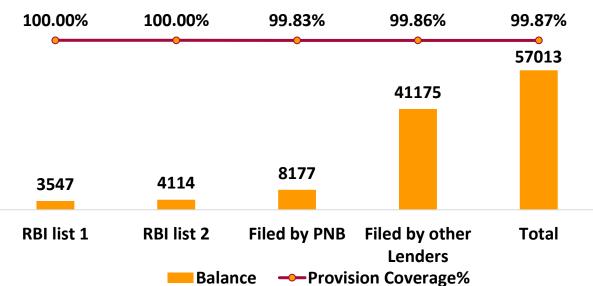


Exposure to NCLT (Admitted) Accounts



NCLT

| SI. | Parameters | Accounts | Balance | Provision | PCR% |
|-----|---------------------------|----------|---------|-----------|---------|
| 1 | RBI list 1 | 4 | 3547 | 3547 | 100.00% |
| 2 | RBI list 2 | 9 | 4114 | 4114 | 100.00% |
| 3 | Filed by PNB | 122 | 8177 | 8163 | 99.83% |
| 4 | Filed by Other Lenders | 402 | 41175 | 41117 | 99.86% |
| 5 | Total | 537 | 57013 | 56941 | 99.87% |



NARCL

| S.No | Position of accounts with PNB | No of Accounts | Balance Outstanding |
|------|---|-------------------|------------------------|
| 1 | Accounts already resolved | 12 | 3524 |
| 2 | Bids received from NARCL and in process | 7 | 1707 |
| 3 | Under process with NARCL - Due Diligence | 9 | 1583 |
| | Total | 28 | 6814 |



Asset

Quality

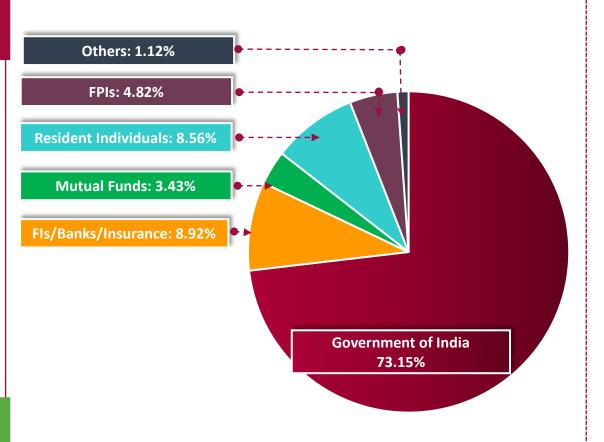


Share Holding and Ratings



Shareholding as on 31.03.2024

Total No. of Shares: 1101.10 Crores



It is proposed to declare Dividend @75% for FY 2023-24

PNB's Rating

Moody's

PNB's Rating-Baa3/P-3/ Stable

Fitch

PNB's Rating-BBB-/F3/Stable

| | PNB's BOND RATING | | | | | | | |
|-----|-------------------|--|------------|--|--|--|--|--|
| | | Basel III | | | | | | |
| S.N | Rating Agency | Rating Agency Additional Tier-1 Bonds Rating | | | | | | |
| 1 | CRISIL Ratings | AA+/Stable | AAA/Stable | | | | | |
| 2 | India Ratings | AA+/Stable | AAA/Stable | | | | | |
| 3 | CARE Ratings | AA+/Stable | AAA/Stable | | | | | |
| 4 | ICRA Ratings | AA+/Stable | AAA/Stable | | | | | |





Capital Adequacy



Amt ₹ in Crore

| | Capital & CRAR | | | | | | | | | |
|-------|-------------------------------------|--------|--------|--------|--|--|--|--|--|--|
| SI. | SI. Parameters Mar'23 Dec'23 Mar'24 | | | | | | | | | |
| 1 | Total Capital (Tier I+II) | 102157 | 107886 | 117466 | | | | | | |
| | CRAR % | 15.50% | 14.63% | 15.97% | | | | | | |
| Out o | Out of Which, | | | | | | | | | |
| 2 | Tier I | 83606 | 86503 | 96885 | | | | | | |
| | Tier I % | 12.69% | 11.73% | 13.17% | | | | | | |
| 2a | Common Equity | 73928 | 72685 | 81187 | | | | | | |
| | CET-I % | 11.22% | 9.86% | 11.04% | | | | | | |
| 2k | Additional Tier I | 9678 | 13819 | 15698 | | | | | | |
| | AT-I % | 1.47% | 1.87% | 2.13% | | | | | | |
| 3 | Tier II | 18551 | 21383 | 20581 | | | | | | |
| | Tier-II % | 2.81% | 2.90% | 2.80% | | | | | | |

| | | CRAR % | | |
|--------|-------------|---------------|----------|--------|
| 15.50% | 15.54% | 15.09% | 14.63% | 15.97% |
| 11.22% | 10.85% | 10.23% | 9.86% | 11.04% |
| 1.47% | 1.44% | 1.79% | 1.87% | 2.13% |
| Mar'23 | June'23 | Sept'23 | Dec'23 | Mar'24 |
| | → То | tal CRAR ——CI | ET —AT I | |

| | Risk Weighted Assets | | | | | | | |
|--------------|----------------------|--------|--------|--------|--|--|--|--|
| SI. | Parameters | Dec'23 | Mar'24 | | | | | |
| 1 | Total RWA | 658982 | 737201 | 735435 | | | | |
| Out o | f Which, | | | | | | | |
| а | Credit RWA | 551575 | 615597 | 613704 | | | | |
| b Market RWA | | 37187 | 50551 | 50677 | | | | |
| С | Operational RWA | 70220 | 71054 | 71054 | | | | |

| Capital Raised During FY23-24 | | | | | | | |
|-----------------------------------|---|--|--|--|--|--|--|
| Capital Raising Plan for FY'23-24 | Amount Raised | | | | | | |
| Tier I + Tier II Rs 12000 Cr | | | | | | | |
| | | | | | | | |
| Rs 7000 Cr | Rs 6012 Cr | | | | | | |
| Rs 5000 Cr | Rs 3090 Cr | | | | | | |
| | Capital Raising Plan for FY'23-24 Rs 12000 Cr Rs 7000 Cr | | | | | | |

Bank has raised AT 1 bonds of Rs 1859 Crores during Q4 FY'24 @8.47%



Highlights

Business

Financial

Asset Quality

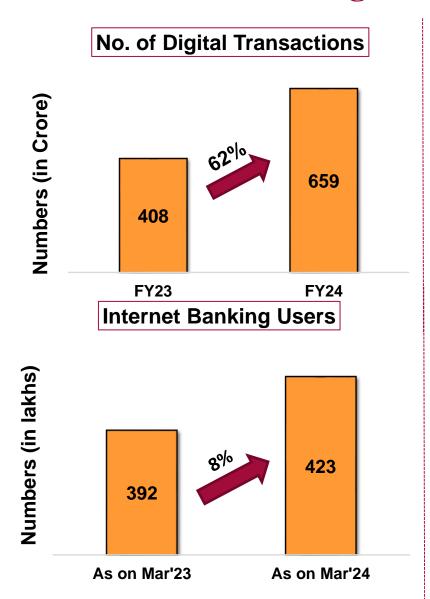
Share/ Capital Digitalization/ Analytics

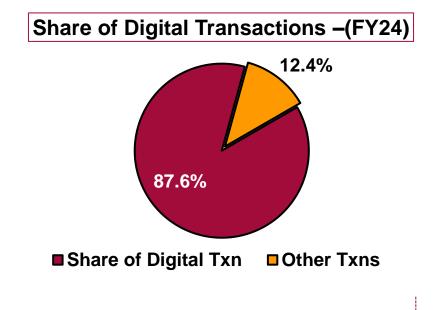
HR/Network/GB/RRB

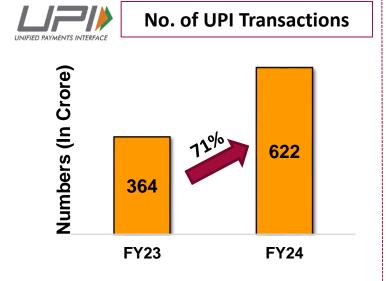


Augmenting Digital Base











Highlights

Business

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

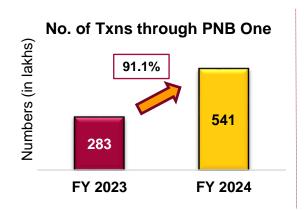
HR/Network/GB/RRB

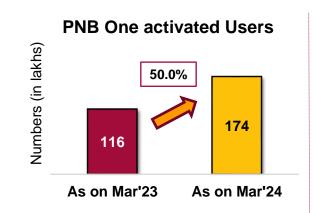


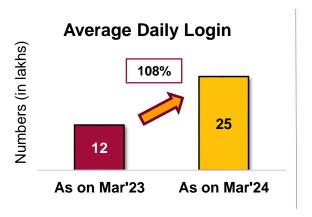
Achieving Digital Acceleration Through PNB One











VALUE ADDED SERVICES THROUGH PNB ONE



IPO Through ASBA FY 23: 3.66 Lakh FY 24: 13.69 Lakh



Cardless Cash Withdrawal FY 23: 1.94 Lakh

FY 24: 3.97 Lakh



RD through PNB One FY 23: 1.17 Lakh FY 24: 3.22 Lakh



Virtual Debit Card FY 23: 1.33 Lakh FY 24: 2.88 Lakh



Sovereign Gold Bond FY 23: 21,674 FY 24: 54,581



Highlights

Business

Financial

Asset Quality

Share/ Capital Digitalization/ Analytics

HR/Network/GB/RRB



Diversified Digital Reach Across All Segments



Retail

- **Pre Approved Personal Loan**
- **Top-Up Pre Approved Personal Loan**
- **Pre Qualified Credit Card**
- **Online Credit Card against FD**
- **Insta EMI Credit Card**
- **Insta EMI Debit Card**
- 7 Virtual Credit Card
- 8 e-OD against FD
- Digital Home Loan
- PNB Swagat (PL New to Bank Cust)
- 11 Digi Education Loan (Launched in Q4)
- 12 Digital Vehicle Loan (Launched in Q4)

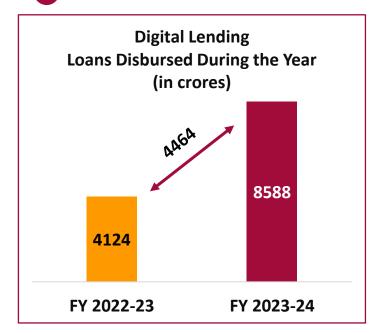
Agri

- Krishi Tatkaal Rin
- 2 Digital renewal of KCC
- Digi Gold Loan



MSME

- STP e-Mudra
- **MSME Easy Renewal**
- **Pre Approved Business Loan**
- **STP GST Sahay**
- e-GST Express Loan
- e-PM SVANidhi



Liabilities

- **Insta Saving Account**
- **SB through Tab for Existing Customers**
- **Current A/c opening through Video-KYC**
- **Current A/c Opening Through Tab**
- **Multi currency World Travel Card**

Others

- WhatsApp Banking
- **Revamped PNB One**
- **Cash Management Services Corporate**
- CMS VAM (Virtual A/c Mgmt)
- **CBDC Central Bank Digital Currency**
- e-SWAR- Soundbox for Bharat QR
- 7 Integrated Payment & Collection Services
- **CMS Auto Debit Mandate**
- 9 Digital Document Execution







Business

Financial

Asset Quality

Share/ Capital

Digitalization/ **Analytics**

HR/Network/GB/RRB



Upcoming Digital Journeys













RETAIL

- ☐ E-Loan Against Securities
- ☐ Home Loan Top Up

AGRI

- ☐ SHG Financing
- □ E-NegotiableWarehouseReceipt

MSME

- E-MUDRA for New to Bank customers
- ☐ GST Express for New to Bank Customers
- ☐ Working capitalRenewal upto Rs. 1Crore

DEPOSITS

- ☐ Savings Account on Mobile
- □ Digital TermDeposit for NewCustomers

THIRD PARTY PRODUCTS

- ☐ Public Provident Fund
- □ Online Insurance





Analytics Driven Decision Making





18+ Propensity Models for different bank products



Txn based nudges for boosting retail product



Accelerating UPI adoption on PNB One.





Analytics Based Digital Collection Management System



AI/ML platform for model development





Leveraging NLP and Gen-AI to enhance overall customer experience.



Incorporating feedback from digital platforms and customer reviews into product innovation strategies.



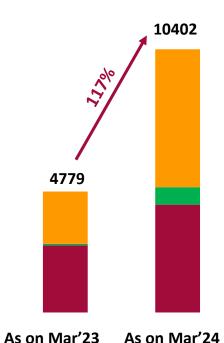
Identification of suspicious potential pattern instances of Fraud using AI.



Accelerating employee learning using Gen AI.







■ RETAIL ■ AGRI ■ MSME

Highlights

Leveraging Unstructured Data



Capital optimization



ML Based Cash Retention

Limit for ATM/BNA

ML Based Risk Mitigation





HR Transformation Project





- Digitization of onboarding process of MT's and **Technical officers.**
- Enhancing training efficiency effective monitoring of **Induction program**

Management Trainee Induction Tool





- Centralized platform for accessing and analysing crucial skills and competencies.
- Targeted and rolebased training to develop skills needed for evolving challenges.

Talent Management Tool



- Digitization of process of Lateral Recruitment to assist with candidate selection and onboarding journey.
- Functionality to upload candidature application, shortlist candidate and schedule interviews.

Recruitment Tool



- For scientific placements of officers increasing transparency and performance culture.
- Improved employee role fitment leading to increased productivity

Postings Tool

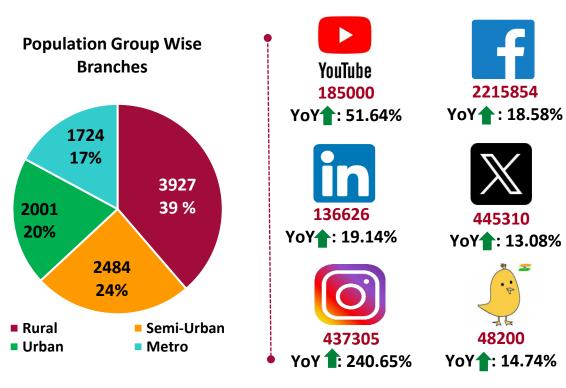


- More objectivity & transparently through maximizing measurable KRAs and adopting cohorting approach.
- **Appraisal Policy has** been approved by the Board on 28.03.2024.

Appraisal Tool



Distribution Network & Social Media Presence As on 31.03.2024 **Total Touch Points: - 55881** International Presence **Branches at:- Dubai and Gift City, Gandhinagar Branches ATM BCs** (Domestic) **Subsidiaries:-London(UK) and Bhutan** 12131 33614 10136 **Joint Venture:- Nepal Delhi: 314 Representative Offices:- Myanmar and Bangladesh** 730 1660 **Population Group Wise 23 Branches** YouTube 208 1146 185000 381 YoY1: 51.64% 183



States having

Branches >100

137

140

248

388

143

188

Andaman & Nicobar (4)

Dadra & Nagar Haveli

and Daman & Diu (5)

345



Group Structure of the Bank





Subsidiaries Domestic Foreign

100%

- 1. PNB Cards & Services Ltd. - 100%
- 2. PNBISL -100%
- 3. PNB Gilts Ltd 74.07%

- 1. PNBIL, London -
- 2.DRUK PNB Bank Ltd, Bhutan - 51%

Domestic

- 1. PNB Housing Finance Ltd 28.13%
- 2. PNB MetLife India Insurance Co. Ltd -30%
- 3. Canara HSBC Life Insurance Co. Ltd (CANH)- 23%
- 4. India SME Asset Reconstruction Co. Ltd (ISARC) - 20.90%

Foreign

Associates &

Joint-Venture

Everest Bank. Nepal-

20.03%

RRB

- 35% stake in each one:-
- 1. Dakshin Bihar Gramin Bank
- 2. Sarva Haryana Gramin Bank
- 3. Himachal Pradesh Gramin Bank
- 4. Punjab Gramin Bank
- 5. Prathama UP Gramin Bank
- 6. Assam Gramin Vikash Bank
- 7. Bangiya Gramin Vikash Bank
- 8. Tripura Gramin Bank
- 9. Manipur Rural Bank





Performance of Subsidiaries, Associates, Joint Venture & RRB's



Amt ₹ in Crore

| Name of the entity | Results (3/6/9/12 M) | Total Income | Total Expenses | Gross Profit | Net Profit |
|---|-------------------------|-----------------|-------------------|-----------------|---------------|
| PNB Housing Finance Ltd | Mar'24 (12M) | 7494 | 5103 | 2391 | 1783 |
| PNB Investment Services Ltd. | Mar'24 (12M) | 11.4 | 5.9 | 5.5 | 4.1 |
| PNB Cards & Services Limited | Mar'24 (12M) | 22.5 | 19.5 | 3.1 | 2.3 |
| PNB Gilts Ltd. | Mar'24 (12M) | 1577 | 1482 | 99 | 69 |
| PNB MetLife India Insurance Co. Ltd | Mar'24 (12M) | 14729 | 14440 | 289 | 276 |
| Canara HSBC Life Insurance Co. Ltd | Mar'24 (12M) | 8405 | 8282 | 124 | 113 |
| PNB (International) Ltd. (London) (FY: 1 st April to 31 st March) | Mar'23 (12M) | 431 | 274 | 157 | 68 |
| India SME Asset Reconstruction Co. Ltd | Dec'23 (9M) | 7.3 | 2.3 | 5.0 | 3.8 |
| Druk PNB Bank Ltd. (Bhutan) (FY: 1st January to 31st December) | Dec'23 (12M) | 218 | 145 | 73 | 54 |
| Everest Bank Ltd. (Nepal) (FY: 16th July to 15th July) | July'23 (12M) | 1502 | 1201 | 301 | 210 |

Performance of RRBs

| Consolidated Position | FY'23 Mar'23 | FY'24 Mar'24 | YOY |
|------------------------------|-----------------|-----------------|------------|
| Business | 204906 | 223669 | 9.2% |
| Loans and advances | 74537 | 82540 | 10.7% |
| Deposits | 130369 | 141129 | 8.3% |
| Capital Adequacy Ratio | 11.73% | 12.44% | 71 bps |
| Total Income | 11818 | 13195 | 11.7% |
| Operating profit | 2527 | 2658 | 5.2% |
| Net profit | (211) | 732 | -ve to +ve |



Highlights Business

Financial

Asset Quality

Share/ Capital Digitalization/
Analytics

HR/Network/GB/RRB





Bank's ESG Highlights





Governance

Environmental

- PNB Palaash Go Green Initiative
- Focus on Digital products
- Climate risk strategy to assess climate related risks and opportunities and how to manage/ avail them.
- EV Charging Stations (5 Nos.) and Cycling stand commissioned at HO Building
- Solar Energy Plant: -
- 662.5 KWp in Bank's owned buildings
- 523 KWp under opex model in ATMs
- 625 KWp is under execution
- 1497 KWp has been planned
- HO Building is GRIHA 5-Star rated Green Building, installed with occupancy sensors, low flow taps, & dual flush system for saving electricity & water
- Drive for recycling of plastic waste
- Installation of hand dryers in washrooms to reduce consumption of paper napkins



 12 FTCs imparted training to 18.28 lakh persons till 31st March 2024

- 175 FLCs conducted 8072 seminars & camps and provided training to 2,95,558 persons during FY'23-24.
- 78 RSETIs imparting training to rural population. 60,721 persons were trained during FY'23-24. Of which, 79% of BPL families and 78% are women.
- CSR Policy Initiatives:
- ✓ Infrastructure support to 2 Delhi Govt. schools on 129th Foundation Day.
- ✓ "Ek Se Sreshtha" campaign for providing educational infrastructure to schools in Hamirpur district of Shimla.
- ✓ Support to Maolkekei foundation to help internally displaced people of Manipur.
- ✓ Infrastructural support to Air Force base Palam.

Well defined policies and SOPs such as:

- Whistle Blower Policy
- Customer Rights Policy
- Equal Opportunity Policy
- Cyber Security Policy
- Technology driven Customer Grievance Redressal System for Timely & Faster resolution.
- Compliance Monitoring Tool
- PNB SAMADHAAN for Grievance redressal of employees.
- New Enterprises Fraud Risk Management (EFRM) for prevention of unauthorized electronic banking transactions
- Formation of Sustainability and Resilience Committee (SARC) to facilitate governance of all sustainability related activities





Green Car ₹444 cr (Outstanding)

NG —

Renewable Energy & Green Finance ₹ 33350 cr (Sanctions)





Awards & Accolades





PNB has secured overall Rank 2 in Ease 6.0, and Rank 1 across Theme 2 (Tech & Data-enabled Capability Build) and Theme 3 (Digital and Analytics Driven Business Improvement)





EASE 5.0 reforms Index by Indian Banks' Association

2nd Runners-Up for Top Performance



Confederation of Indian MSME

"Best MSME Friendly Bank"



Annual Conference of General Managers of PSBs organized by IBA & TU CIBIL

Best Data Quality in Commercial Bureau Segment



Excellence in Gender Inclusion



9th Innovative CIOs Awards & Symposium 2024 for 2 projects:

e-Bank Guarantee
 PNB Aarambh by CIO Axis



CRIF (Centre for Research and International Finance) Highmark

Data Excellence Award in Consumer bureau segment



Highlights

Business

Financial

Asset Quality

Share/ Capital Digitalization/ Cyber Security

HR/Network/GB/RRB



Performance & Guidance



| | Guidance | | Act | uals | | Guidance |
|---------------------------|---|----------------------|----------------------|---------------------|----------------------|---------------|
| Parameters | FY'24 | June'23 (Q1 FY24) | Sep'23 (HY1 FY24) | Dec'23 (9M FY24) | Mar'24 (FY 23-24) | FY'25 |
| Deposit Growth % (YoY) | 10% - 11% | 14.2% | 9.7% | 9.4% | 6.9% | 9% -10% |
| CASA Share % | 43% - 44% | 41.9% | 42.2% | 42.5% | 41.4% | Around 42% |
| Credit Growth % (YoY) | 12% - 13% | 14.6% | 13.4 % | 12.9% | 11.2% | 11% - 12% |
| Gross NPA % | Below 6% (revised from Below 7% in Sep'23) | 7.73% | 6.96% | 6.24% | 5.73% | Below 5% |
| Net NPA % | Below 1% (revised from Below 2% in Sep'23) | 1.98% | 1.47% | 0.96% | 0.73% | Below 0.5% |
| PCR % (incl TWO) | Around 90% | 89.8% | 91.9% | 94.3% | 95.4% | More than 95% |
| Credit Cost | 1.50% - 1.75% | 1.99% | 1.67% | 1.56% | 1.40% | Below 1.0% |
| Slippage (Annualized) | | 1.19% | 0.85% | 0.75% | 0.72% | Below 1.0% |
| Total Recovery | Rs. 22,000 Crores | Rs.5416 Cr | Rs.10,949 Cr | Rs.17,337 Cr | Rs.22,530 Cr | Rs. 18,000 Cr |
| ROA | | 0.34% | 0.40% | 0.46% | 0.54% | Above 0.8% |
| Operating Profit (YOY) | 10% - 12% | 10.9% | 11.3% | 11.1% | 10.7% | 10% - 12% |
| Net Interest Income (YOY) | Around 10% | 26.0% | 22.8% | 18.9% | 16.2% | Around 10% |
| NIM % | Around 2.9% - 3.0% | 3.08% | 3.09% | 3.11% | 3.09% | 2.9% - 3.0% |



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