Complaint Redressal Officer (CRO):

For any grievances, following officials may be contacted:

Mr. Maneesh Kumar Sharma Dy. Chief Executive Officer Mail id – <u>maneeshkumar.sharma@pnb.co.in</u> / <u>ibugift@pnb.co.in</u> T) - +91 79 69 221 202

Complaint Redressal Appellate Officer (CRAO):

Aggrieved customers may directly write to below official, designated as "CRAO".

The Principal Nodal Officer Punjab National Bank Customer Care Centre Sector 32, Guru gram Haryana – 122 001(India) E Mail: <u>care@pnb.co.in</u>

T) Toll Free Numbers - 1800 1800 1800 2021 Paid No - +91(120) 249 0000